

Wi-Serve

Queue Number System

HOSPITALITY SOLUTIONS



What is Wi-Serve?

Wi-Serve stands for "wireless service" is the utilisation of wireless technology to extend your reach in serving our guests more efficiently.

Wi-Serve Queue Number System is a wireless queue management system.

For **single** counter operations, it consist of a basic display and call pad. Simply enter the queue number on the call pad and press "call" and the display will reflect the number with a chime alert when the queue number is called.



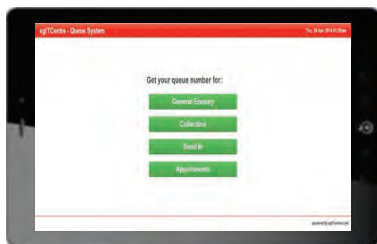
Wireless Call Pad



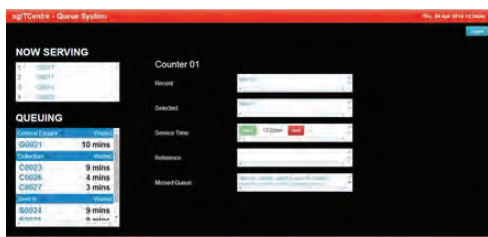
Wireless Number Display

For **multiple** counter operations, the system consists of a tablet for guest to select the various services offered, issuance of queue number tickets, email or SMS alerts when the queue number is called. Counter staff uses a web browser to track, call the queue number and direct guest to the respective counter. Guest could also refer to the central display for the current number called.

Entrance

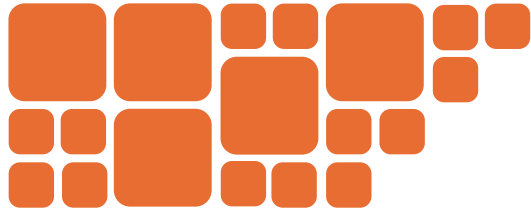


Counter



Waiting Area





Wi-Serve Queue Number System

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Email: customer@foodicon.com.sg

SPECIFICATIONS

Single Counter Operations



Wireless Keypad (Transmitter)

- ◀ Frequency: 433.92MHz
- ◀ FM modulation
- ◀ Output power: 10mWatts
- ◀ Power: DC 9V/1.5A
- ◀ 12 buttons keypad

- ◀ Dimension: W13.2 X D2.6 X H9.4cm
- ◀ LCD display screen
- ◀ Baudrate: 1.2Kbit / sec
- ◀ Programmable keypad function
- ◀ Unique Base ID to eliminate overlapping messages with other restaurants

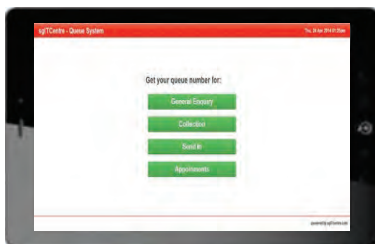


Wireless Monitor Display (Receiver)

- ◀ Frequency: 433.92MHz
- ◀ FM modulation
- ◀ Output power: 10mWatts
- ◀ Power: DC 9V/1.5A
- ◀ Adjustable Chime Alert
- ◀ Adjustable Volume

- ◀ Dimension: W32.8 X D4 X H15.8
- ◀ 3-digits LED display
- ◀ Baudrate: 1.2Kbit / sec
- ◀ Dip-switches ID selectable

Multiple Counter Operations



Entrance

- ◀ Guest selects the type of service from tablet
- ◀ Option to key in mobile number for SMS alerts or email address for emails alerts



Counter

- ◀ Staff monitors the real time queue for respective service from their web browser
- ◀ Staff can direct guest to specific counter



Waiting Area

- ◀ Display the current serving queue numbers on the main panel of the monitor.
- ◀ Chime alert or SMS alert or Email alerts when a new queue is called.

Registered Equipment Dealer with
**Infocomm Development
 Authority of Singapore**
 Registration Number: DA106153