Wi-Serve Queue Number System is a wireless queue management system.

For single counter operations, it consists of a basic display and call pad. Simply enter the queue number on the call pad and press "call" and the display will reflect the number with a chime alert when the queue number is called.

For multiple counter operations, the system consists of a tablet for guests to select the various services offered, issuance of queue number tickets, email or SMS alerts when the queue number is called. Counter staff uses a web browser to track, call the queue number and direct guests to the respective counter. Guests can also refer to the central display for the current number called.
Wi-Serve
Queue Number System

HOSPITALITY SOLUTIONS
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SPECIFICATIONS

Single Counter Operations

- **Wireless Keypad (Transmitter)**
  - Frequency: 433.92MHz
  - FM modulation
  - Output power: 10mWatts
  - Power: DC 9V/1.5A
  - 12 buttons keypad
  - Dimension: W13.2 X D2.6 X H9.4cm
  - LCD display screen
  - Baudrate: 1.2Kbit / sec
  - Programmable keypad function
  - Unique Base ID to eliminate overlapping messages with other restaurants

- **Wireless Monitor Display (Receiver)**
  - Frequency: 433.92MHz
  - FM modulation
  - Output power: 10mWatts
  - Power: DC 9V/1.5A
  - Adjustable Chime Alert
  - Adjustable Volume
  - Dimension: W32.8 X D4 X H15.8
  - 3-digits LED display
  - Baudrate: 1.2Kbit / sec
  - Dip-switches ID selectable

Multiple Counter Operations

- **Entrance**
  - Guest selects the type of service from tablet
  - Option to key in mobile number for SMS alerts or email address for emails alerts

- **Counter**
  - Staff monitors the real time queue for respective service from their web browser
  - Staff can direct guest to specific counter

- **Waiting Area**
  - Display the current serving queue numbers on the main panel of the monitor.
  - Chime alert or SMS alert or Email alerts when a new queue is called.

Registered Equipment Dealer with Infocomm Development Authority of Singapore
Registration Number: DA106153

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